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Terms & Conditions (Trial)

Registration Requirement

1.1 All participants must register online before attending a trial session. This ensures that coaches are informed about attendees and can prepare accordingly. Walk-in participants without prior registration will not be accommodated.

Non-Refundable Fee

2.1 Once the trial date is confirmed and payment is made, the fee is non-refundable. This applies regardless of attendance.

Validity Period

3.1 The trial session must be attended within two terms from the date of payment. Failure to do so will result in the trial being forfeited without refund.

Replacement Trial

4.1 If the trial class is found to be unsuitable for the participant (eg, due to age group, skill level, or class dynamics), a one-time free replacement trial will be offered in a more suitable class, subject to availability.

Rescheduling Policy

5.1 Any changes to the scheduled trial must be communicated at least 24 hours in advance. Failure to do so will result in the session being considered attended, and a \$20 rescheduling fee will apply.

5.2 A maximum of two rescheduling attempts is allowed. If the player is unable to attend after two changes, the trial will be considered completed.

Weather Policy

6.1 Trial will proceed as scheduled regardless of wet weather conditions.